

QUALITY POLICY

We at Exide Industries Ltd. in the pursuit of our core values of Customer Orientation and Striving for Excellence, are committed to the issues addressed in this Policy. These shall be followed and practiced throughout the organization.

It is the policy of the Company to:

- Delight customers by designing, manufacturing and marketing products and providing services, that consistently fulfill their needs and expectations.
- Continually improve the adequacy and effectiveness of the Quality Management System by determining risks and opportunities related to external and internal issues and through setting relevant quality objectives and targets and their periodic evaluation.
- Establish, implement and maintain a Quality Management System that meets current International Standards.
- Continually improve the quality and reliability of the products and services that exceeds the customer expectations at all times.
- Provide innovative and cost effective solutions in operations and other activities with latest technology.
- Comply with all applicable statutory, regulatory requirements and customer specific requirements.
- Implement a quality management system across its' upstream and downstream partners.
- Ensure its continued suitability for conducting business through periodic review by Top Management.
- Continually upgrade the system to keep it effective in view of the changing requirements of business, customers and applicable standards.

Communicate the contents of this document within the organization and make it available to interested parties as appropriate.



Subir Chakraborty

MD & CEO

20th September 2021