PRODUCT RESPONSIBILITY POLICY

Exide is committed to provide products and services that offer world class quality and user experience. Exide endeavors to achieve long-term sustainability in line with our vision by using sustainably sourced ingredients in products and internationally accepted standards of manufacturing in business.

We at Exide Industries Limited in the pursuit of our vision to become a global power house respected by customers and preferred by investors is committed to the issues addressed in this policy. These shall be followed and practiced throughout the organization.

It is the policy of the company to:

- Ensure life cycle assessment of products in order to determine the environmental impact of the product.
- Evaluate the human and environmental safety of each product type through assessments of hazards associated with the raw materials (substances), their interaction with products (mixtures) and the potential exposure of consumers to the finished good. The products/services are designed/modified to improve the environment characteristic and mitigate environmental impact during usage and disposal.
- Ensure that every product is correctly labeled with all information required by legislation and industry codes of practice.
- Monitor, identify and conforms to the various legislative requirements of relevant regulatory authorities at the national and international level.
- Represent the company on industry and government committees and working groups to help guide and positively influence opinion formers on future policies affecting the industry.
- Ensure that products are correctly packaged to combine product integrity and consumer safety with environmental considerations.
- Ensure that products and services are safe and contribute to sustainability throughout their lifecycle.
- Provide a center of expertise and advice on all matters relating to the health and safety of the products (mixtures) and raw materials (substances), for both consumers and employees.
- Understand the expectations of consumers via analysis of consumer complaints in order to minimize opportunities for misuse and providing information and guidance to consumers as required.

This Product Responsibility policy shall be made available to all stakeholders and interested parties.

Subir Chakraborty
MD & CEO
20th September 2021