

## LABORATORY QUALITY POLICY

We at Exide Industries Ltd. in the pursuit of our core values of Customer Orientation and Striving for Excellence are committed to the issues addressed in this Policy. We are committed to provide the products that exceed customers' expectations. These products are tested following internationally approved standard procedures in our laboratories. We are committed to deploy the key resources people, process, equipment and infrastructure to maintain highest operational standards in the laboratories.

The laboratory management is committed to meet the compliance with ISO/IEC 17025:2017 International standard and will continually improve the effectiveness of the management system. These shall be followed and practiced throughout the organization.

It is the policy of the Company to:

- Implement Management System as per ISO/IEC 17025:2017.
- Laboratory management committed to impartiality.
- Maintain the health of equipment, ensuring timely calibration and maintenance.
- Employ qualified and trained personnel and continually upgrade their skills and make them familiarize on the requirements of ISO/IEC 17025:2017.
- Comply with standard procedure for testing.
- Comply with applicable legal, statutory, regulatory, customer specific and other requirements.
- Ensure safe and healthy work environment in the laboratory.
- Carry out the Laboratory activities that leads to better results, quick and reliable services.
- Continually improve the testing procedures to improve internal and external customer satisfaction.

This Laboratory Quality Policy shall be made available to all stakeholders and interested parties.

  
**Avik Roy**  
MD & CEO

8<sup>th</sup> May 2024